



physical address: 401 E Goode / mailing address: P.O. Box 1855; Quitman, TX 75787
 phone: 903-763-2223 / fax: 903-763-5631

Water Service Application

Customer Information	<input type="checkbox"/> Residential	<input type="checkbox"/> Commercial		OWNER / RENTER
Applicant Name: _____		Date: _____		
Other Occupant Name: _____				
Service Address: _____				
Home Phone: _____		Cell: _____		
Email: _____				
Date of Birth: _____		SSN: _____		DL# / State: _____

Billing Information	
Start Date: _____	
Billing Name: _____	
Billing Address: _____	

Owner Information	
Owner Name: _____	
Home Phone: _____	
Cell: _____	

INTERIM SERVICE IS A \$75 DEPOSIT + CONNECT FEE.

****PLEASE NOTE**** INTERIM SERVICE IS FOR THE PURPOSE OF CLEANING, REPAIRS, INSPECTIONS, ECT. AND SERVICE WILL BE NO LONGER THAN 14 DAYS, UNLESS OTHER ARRANGEMENTS HAVE BEEN MADE. NO TENANT OR OTHER CONSISTENT USE UNDER AN INTERIM SERVICE IS ALLOWED AND SUCH IS GROUNDS FOR DISCONNECTION AND FOREITURE OF DEPOSIT. AN INTERIM DEPOSIT OF \$75 IS **NOT** FOR LONG TERM USE. OWNER ACCEPTS RESPONSIBILITY FOR ALL CHARGES ON INTERIM SERVICE.

I HEREBY REQUEST CONNECTION AND BILLING OF UTILITY SERVICE AS NOTED IN THIS APPLICATION, TO BE FURNISHED AT THE STANDARD RATES AND UNDER THE TERMS AND CONDITIONS OF THE CITY. I HAVE PROVIDED A DEPOSIT IN THE AMOUNT NOTED ON THIS APPLICATION, WHICH MAY BE USED TO COVER ANY OUTSTANDING BALANCE ON MY ACCOOUNT UPON TERMINATION.

I AGREE TO PAY ALL CHARGES FOR SERVICE RELATED TO THIS ACCOUNT.

I UNDERSTAND THAT A \$25.00 RETURNED ITEM FEE WILL BE ADDED TO MY ACCOUNT FOR ANY TRANSACTION REFUSED BY MY FINANCIAL INSTITUTION.

I HEREBY CERTIFY THAT THE ABOVE INFORMATION IS TRUE AND CORRECT.

 APPLICANT SIGNATURE

 DATE

OFFICE USE ONLY			
START DTATE:	DEPOSIT DATE:	DEPOSIT AMOUNT	CASH / CHECK / CC / MO

Issued By: _____



SERVICE AGREEMENT

- I. **PURPOSE.** The City of Quitman Water Department is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Quitman Water Department will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. **RESTRICTIONS.** The following unacceptable practices are prohibited by State regulations
 - a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - c. No connection which allows water to be returned to the public drinking water supply is permitted.
 - d. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - e. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the City of Quitman Water Department and Customer Named below.
 - a. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises are connected to the Water System.
 - b. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the water distribution. The inspections shall be conducted during the Water System's normal business hours.
 - c. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re inspection.
 - d. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
 - e. The Customer shall, at his expense, properly install test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.
- IV. **ENFORCEMENT.** If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option,, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

Customer's Printed Name: _____ Signature: _____

Address: _____ Date: _____



physical address
401 East Goode Street

mailing address
P.O. Box 1855
Quitman, TX 75783

phone
903-763-2223

fax
903-763-5631

Residential – Commercial Water & Sewer Charges:

5/8 inch meter:

0-1000 gallons	Water Charge \$ 22.50 Sewer Charge \$ 22.50
1100-3000 gallons	Water Charge \$ 30.00 Sewer Charge \$ 30.00
3100-5000 gallons	Water Charge \$ 45.00 Sewer Charge \$ 45.00

1 inch meter:

0-1000 gallons	Water Charge \$ 56.25 Sewer Charge \$ 56.25
1100-3000 gallons	Water Charge \$ 75.00 Sewer Charge \$ 75.00
3100-5000 gallons	Water Charge \$ 112.50 Sewer Charge \$ 112.50

1.5" meter:

0-1000 gallons	Water Charge \$ 112.50 Sewer Charge \$ 112.50
1100-5000 gallons	Water Charge \$ 225.00 Sewer Charge \$ 225.00

2 inch meter:

0-1000 gallons	Water Charge \$ 180.00 Sewer Charge \$ 180.00
1100-5000 gallons	Water Charge \$ 360.00 Sewer Charge \$ 360.00

3 inch meter:

0-1000 gallons	Water Charge \$ 360.00 Sewer Charge \$ 360.00
1100-5000 gallons	Water Charge \$ 720.00 Sewer Charge \$ 720.00

****After 5000 gallons it is:**

\$9.78 per 1000 gallons up to 15,000 gallons
\$ 11.24 per 1000 gallons up to 25,000 gallons
\$ 12.93 per 1000 gallons after that

**Sewer Rate is \$3.25 per 1000 gallon

****Garbage in City Limits****

Residential \$14.23
Commercial \$16.45

**City of Quitman
Solid Waste Services**

1. Trash pick up is Monday and Thursday. **This is household debris ONLY.** Allied will not pick up yard debris.
2. Place at edge of street by 7:00 AM.
3. 12 Bag limit.
4. Bagged and tied trash only. **No loose trash will be picked up.**
5. Weight limit per bag is 35 pounds, if using trash container it cannot contain any water or loose trash or it will be passed over.
6. Boxes picked up if broken down and bundled, no more than 35 pounds.
7. No Animals ----- dead or alive.

Allied Waste Services offer a BULKY WASTE PICKUP SERVICE available the first Thursday of every month. THIS IS NOT A CLEAN UP. One or two items only.

You must call to schedule a pickup as this is by appointment only!

1. Place the item at curbside by 7:00 AM – item must be acceptable at the landfill. (No refrigerants, batteries, or liquids).
2. This service is for “**one**” bulky item per household to be picked up at curbside once a month.
3. Call to schedule a pick up at (800) 678-7274 or 903-575-1568. The cut off time for scheduling a pick up is 5:00 PM two days prior to pick up day.

The City of Quitman also provides three trucks for leaf and limb pick up:

1. Our leaf truck that provides pick up for loose leaves raked to the street is seasonal; it usually runs from late-November until mid-March. **Leaves cannot contain any sticks or limbs.**
2. Our chipper truck runs year round picking up limbs cut by the resident only (If hired it is their responsibility for removing debris). Limbs should be no larger than 6 inches in diameter and no longer than 8 or 9 foot in length and should be placed in neat piles.
3. Our other leaf truck that picks up bagged leaves also runs year round. Leaves must be bagged and set apart from household debris. *****Bags should not weigh more than 30 pounds.

City Wide Clean Up days are scheduled for the last Friday and Saturday of March and October.

On May 2004 City of Quitman changed the disinfectant that we use from chlorine to chloramines. This change is intended to benefit our customers by reducing the levels of disinfection byproducts (DBP's) in the system, while still providing protection from waterborne disease.

However, the change to chloramines can cause problems to persons dependent on dialysis machines. A condition known as hemolytic anemia can occur if the disinfectant is not completely removed from the water that is used for the dialysate. Consequently, the pretreatment scheme used for the dialysis units must include some means, such as a charcoal filter, for removing the chloramines prior to this date. Medical facilities should also determine if additional precautions are required for other medical equipment.

In addition, chloraminated water may be toxic to fish. If you have a fish tank, please make sure the chemicals or filters that you are using are designed for use in water that has been treated with chloramines. You may also need to change the type of filter that you use for fish tanks.

**Quitman Police Department
401 South Main
Chief of Police, Kelly Cole
(903) 763- 4410**

To all new Quitman residents:

This is provided to you by the Quitman Police Department to welcome you to Quitman and let you know about a few of the City ordinances.

1. **Garage Sales** – You may have three (3) garage sales in a twelve month period and each one can be no more than 3 days. You must obtain a garage sale permit from City Hall at 401 East Goode *before* beginning the sale. Garage Sale permits are \$10.00 per permit.
2. **Burning Garbage** - You may not burn garbage, rubbish, or trash of any kind on any premises within the city limits. Special approval may be obtained by the Fire Marshal in some cases.
3. **Mowing Lots** – Any person or business who owns or occupies any lot(s) within the City shall keep weeds, grass, and brush mowed. Also, any rubbish, objectionable or unsanitary matter may not accumulate or grow on lots.
4. **Discharging Firearms** - Discharging firearms is not permitted within the city limits of Quitman.
5. **Animals Control** – It is unlawful for the owner of animals to permit them to run at large within the city limits of Quitman. Any animal found running at large will be impounded and fees applied.

****** You may contact City Hall for information on any other City ordinances.**

Thank you for your help in making Quitman a great place to live. If we can be of service to you, please do not hesitate to call us.

Important Phone Numbers:

Police Department	903-763-4410
City Hall	903-763-2223
Chamber of Commerce	903-763-4411
Recycling Center	903-763-2123
Allied Waste	800-678-7274 (for bulk pick up) or 903-575-1568



Electricity Providers:

Wood Co. Electric (903) 763-2203

Gas:

Atmos Gas (888) 286-6700

Cable Providers:

Suddenlink (877) 694-9474
DIRECTV (855) 278-5802
Optimum (844) 585-5183
Satellite TV (844) 381-4203

Internet Providers:

Peoples (903) 763-2214
Suddenlink (844) 329-9485
Exede (844) 322-3634
HughesNet (844) 508-8619

Phone Providers:

Peoples (903) 763-2214
Suddenlink (877) 694-9474

Garbage Service:

Republic Services (inside city limits included on water bill) (903) 575-3100
Gaston Sanitation (903) 473-8721
TABOR Sanitation (903) 342-2900
Recycle Center (903) 763-2123

Mail Service:

Post office (903) 763-2247